

Paula Dreger \* 21390 Snowflower Drive \* Rocky River, OH 44116

January 27, 2002

Attorney General John Ashcroft  
U.S. Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001

Dear Mr. Ashcroft:

The Department of Justice and Microsoft have recently come to an agreement ending the three-year-long antitrust case. I want to give my support to this measure and ask that you do so also. This has become more of a personal battle between Microsoft and its rivals such as Oracle, Sun Microsystems, and AOL. It should be noted that Oracle's stock has gone down, while Microsoft's stock, despite all the legal problems, has started to rise again. I believe Microsoft was one of the forerunners of the innovators that opened up the technological world to be embraced by all - providing tens of thousands of high-paying jobs. It is an unfortunate part of human nature that there are those who do not like the fact that some people are more successful than they, and they try to bring such individuals down.

But the case has now been settled, and we should let it stand. Microsoft has agreed to many changes in their operations. Microsoft has agreed to help companies achieve a greater degree of reliability with regard to their networking software; Microsoft has agreed to allow computer makers to ship non-Microsoft product to customers; Microsoft has agreed to design future versions of Windows with a device to make it easier to promote non-Microsoft software. Microsoft has even agreed to a technical committee to monitor future settlement adherence. This is more than fair and reasonable.

I urge you to give your support to this agreement and allow us to get back to business and Bill Gates to his creativity.

Sincerely,



Paula Dreger